

November 2, 2009

Re: Ben Brock

To whom it may concern:

Over the past year and a half, I have had the pleasure of working with Ben Brock as part of a significant project at the City of Chicago, where the Committee on Finance engaged Aon to reengineer their workers' compensation program.

As Chief Information Officer at the Committee, Ben played a leadership role in planning for, implementing and ultimately executing this complex project. The engagement involved many moving parts, including significant systems, operational and leadership changes within the Committee.

Ben was able to navigate delicate political relationships and implement a project that involved several different vendors, with limited internal support and a challenging timeline. And even though he had no previous experience, he proved himself a quick study in workers' compensation, which was a critical factor in the successful implementation of the new program.

Ben has been the glue that has held this project together, providing the necessary leadership and diligence in driving decision making at the Committee and at other city departments. I would strongly recommend Ben for any leadership position, including, but also beyond those involving IT or technology.

James Kremer
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